## Optimization of The Turkish Air Force Personnel-Course Assignment Process

Cem Malyemez Capt. OR Analyst (TURAF)

## Outline

- > Introduction
- > Literature review
- > Methodology
- > Analysis
- > Conclusion

#### > Motivation:

- o Multi criteria problem from the TURAF
- o Better utilization of assignments and selection process
- Develop a value model and a matching algorithm

#### > Research Question:

Is there any way to build a robust, effective and efficient decision support model (DSM) which provides *maximum utilization* of the course/education planning system for the TURAF; includes the *cost* of a course; and *reduces the number of hours worked* by officials when accomplishing their tasks?

- ➤ Decision Makers:
  - Air Force Commander
  - Chief of Staff

- ➤ Subject Matter of Experts (SME):
  - o The officials in the Individual Education Branch

#### > Scope:

- o Officer's course/education planning
- o Deterministic
- Turkish Air Force (TURAF) Instructions and SME's opinions
- Notional Value Model

### > Assumptions:

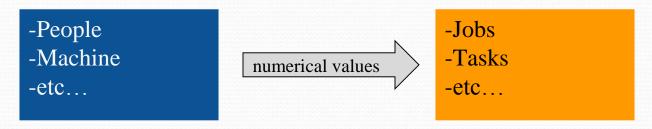
- o For at least one course, there is an intersection among the personnel's course domain, which is a all set of courses for a given personnel, in a course pool.
- o Personnel can be eligible for more than one course at a time.
- Exceptional situations (classified courses, special branches, etc.) are excluded from the scope of this research.

#### > Assumptions:

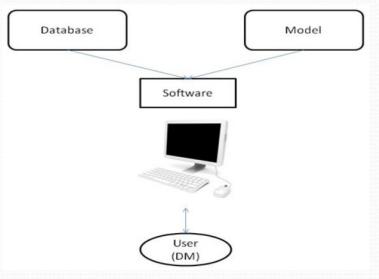
- o Because of the privacy of the personnel data, random numbers are used instead of actual data. The random data is well suited and there is no need to validate the data.
- The random data is also used for the cost of a course. The cost is same for all personnel who can be assigned to given course.
- Any course may be canceled from the assignment pool.

### Literature Review

➤ Assignment matching problem



➤ Decision Support Models

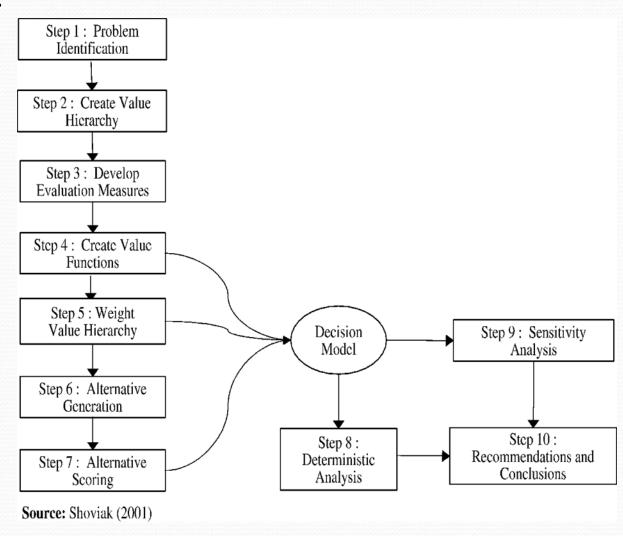


### Literature Review

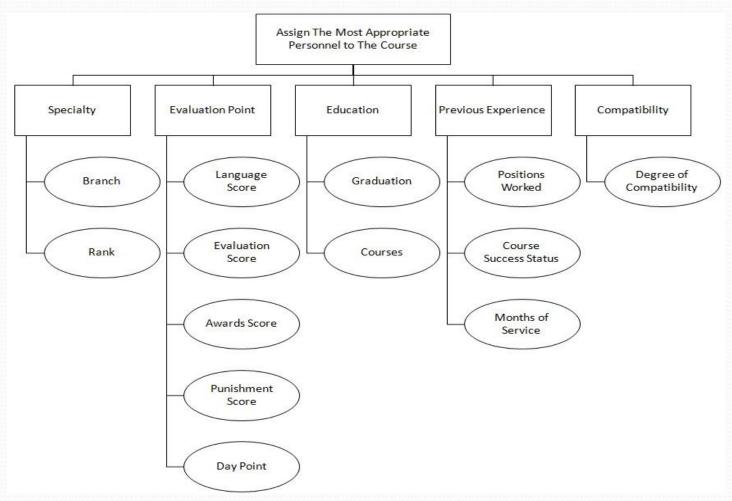
- > Multi Criteria Decision Analysis (MCDA) Methods
  - Goal Programming
  - Weighted Summation
  - Multi-Attribute Utility Theory
  - o ELECTRE Method
  - PROMETHEE Method
  - Analytic Hierarchy Process (AHP)
  - Value Focused Thinking (VFT)

### Literature Review

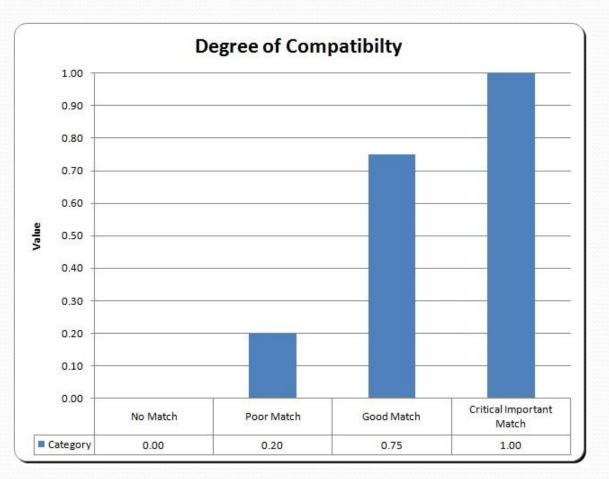
#### > VFT:



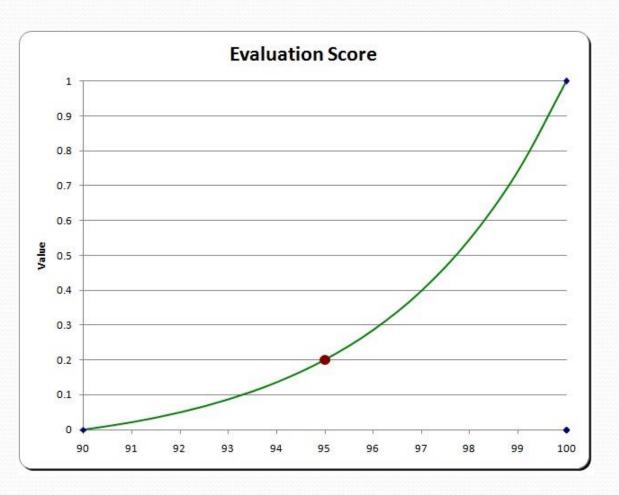
#### ➤ Value model:



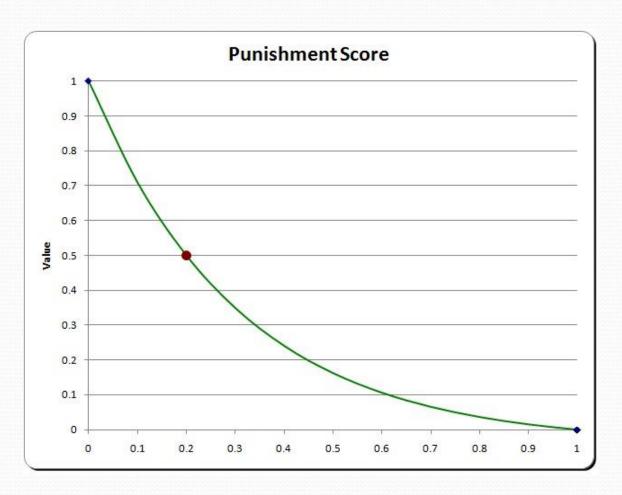
### ➤ Value functions:



### ➤ Value functions:



### ➤ Value functions:



## > Weights:

| Criteria               | Abroad | In Country |
|------------------------|--------|------------|
| Branch                 | 0.094  | 0.064      |
| Rank                   | 0.047  | 0.064      |
| Language Score         | 0.096  |            |
| Evaluation Score       | 0.122  | 0.343      |
| Awards Score           | 0.041  | 0.088      |
| Punishment Score       | 0.031  | 0.038      |
| Day Point              | 0.238  |            |
| Graduation             | 0.014  | 0.023      |
| Courses                | 0.029  | 0.046      |
| Positions Worked       | 0.010  | 0.051      |
| Course Success Status  | 0.039  | 0.032      |
| Months of Service      | 0.039  | 0.020      |
| Degree of Compatibilty | 0.200  | 0.229      |

- ➤ Hierarchy Builder Software 2.0 (Weir, 2008)
- ➤ Benefit/Cost Ratios
- > Assignment Matrices

#### > Problem Formulation:

$$\max \sum_{i=1}^m \sum_{j=1}^n X_{ij}$$

st.

$$\sum_{i=1}^{m} X_{ij} \le 1$$

$$\sum_{j=1}^{n} X_{ij} \le 1$$

$$\forall X_{ij} \ge 0$$

$$\forall X_{ii} \geq 0$$

Sub-Problem 1 (Max. # of Matches)

$$\max \sum_{i=1}^m \sum_{j=1}^n w_{ij} X_{ij}$$

st.

$$\sum_{i=1}^{m} X_{ij} \le 1$$

$$\sum_{j=1}^{n} X_{ij} \le 1$$

$$\forall X_{ij} \geq 0$$

Sub-Problem 2 (Max. Weighted Value)

 $X_{ii}$ : The assignment of personnel i to a course j

w<sub>ij</sub>: Weight of assigning personnel i to a course j

#### ➤ Jonker-Volgenant Algorithm:

A shortest augmenting path algorithm for the linear assignment problem. It is a special implementation of Dijkstra's shortest path method.

#### ➤ Post Analysis:

$$\sum_{j=1}^{n} \frac{\left(\frac{1}{c_{j}}\right)}{r^{*}}$$

$$\sum_{j=1}^{n} \left( \max_{i} \left( \frac{R_{ij}}{r^*} \right) \right)$$

Equation-2

Goodness of Personnel Pool : Eq-2/Eq-1

Goodness of Model : Optimization Result/Eq-2

 $R_{ij}$ : The matrix which is set up by ratio  $s_{ij}$  to  $c_j$  ( $s_{ij}/c_j$ )

r\*: The maximum element of matrix Rij

s<sub>ii</sub> : Score of assigning personnel i to course j

c<sub>i</sub> : Cost of course j

#### ➤ Verification:

- o MATLAB (R2010a)
- o Previously solved small problems were used.
- o The procedure was repeated 10 times.
- o Previous solutions and Jonker-Volgenant matching algorithm were equal to one another.

- > Inputs:
  - o Course requirements
  - o Personnel data
  - Normalized benefit/cost ratios
- > Outputs:
  - o Results of Sub-problem (1) and Sub-problem (2)
  - Achievable values
  - Specific matches

### > Course Requirements:

#### Abroad courses

| Course    | Bra         | Branch     |            | Rank       |            | Graduation |            |            | Positions Worked |            |
|-----------|-------------|------------|------------|------------|------------|------------|------------|------------|------------------|------------|
| Course    | Category-1  | Category-2 | Category-1 | Category-2 | Category-3 | Category-1 | Category-2 | Category-3 | Category-1       | Category-2 |
| Course-1  | B-1         | others     | R-2,R-3    | R-4        | others     | Master     | PhD        | University | P-1              | others     |
| Course-2  | B-1         | others     | R-2,R-3    | R-4        | others     | Master     | PhD        | University | P-1              | others     |
| Course-4  | B-1,B-2,B-4 | others     | R-3        | R-4        | others     | Master     | PhD        | University | P-2              | others     |
| Course-7  | B-2         | others     | R-3,R-4    | R-5        | others     | Master     | PhD        | University | P-2              | others     |
| Course-9  | B-5,B-7     | others     | R-5        | R-6        | others     | PhD        | Master     | University | P-3              | others     |
| Course-10 | B-1,B-2     | others     | R-2,R-3    | R-4        | others     | Master     | PhD        | University | P-2              | others     |
| Course-11 | B-1,B-2     | others     | R-2,R-3    | R-4        | others     | Master     | PhD        | University | P-2              | others     |
| Course-15 | B-3         | others     | R-3        | R-4        | others     | Master     | PhD        | University | P-2              | others     |
| Course-16 | B-6         | others     | R-2,R-3    | R-4        | others     | Master     | PhD        | University | P-1              | others     |
| Course-19 | B-1,B-3     | others     | R-3,R-4    | R-2        | others     | Master     | PhD        | University | P-2              | others     |
| Course-20 | B-4         | others     | R-4        | R-5        | others     | PhD        | Master     | University | P-3              | others     |

Restricted courses

(The ones only in Category-1 in Branch)

B: Branch

R: Rank

P: Position

### > Course Requirements:

o In country courses

| Course    | Bra         | Branch     |            | Rank       |            | Graduation |            |            | Positions Worked |            |
|-----------|-------------|------------|------------|------------|------------|------------|------------|------------|------------------|------------|
| Course    | Category-1  | Category-2 | Category-1 | Category-2 | Category-3 | Category-1 | Category-2 | Category-3 | Category-1       | Category-2 |
| Course-3  | B-4,B-5,B-8 | others     | R-3,R-4    | R-2        | others     | PhD        | Master     | University | P-2              | others     |
| Course-5  | B-1         | others     | R-4,R-5    | R-6        | others     | PhD        | Master     | University | P-3              | others     |
| Course-6  | B-1         | others     | R-4,R-5    | R-6        | others     | PhD        | Master     | University | P-3              | others     |
| Course-8  | B-6         | others     | R-3,R-4    | R-5        | others     | Master     | PhD        | University | P-2              | others     |
| Course-12 | B-1,B-2,B-3 | others     | R-2,R-3    | R-4        | others     | Master     | PhD        | University | P-1              | others     |
| Course-13 | B-1,B-2,B-3 | others     | R-2,R-3    | R-4        | others     | Master     | PhD        | University | P-1              | others     |
| Course-14 | B-1,B-2,B-3 | others     | R-2,R-3    | R-4        | others     | Master     | PhD        | University | P-1              | others     |
| Course-17 | B-5,B-7,B-8 | others     | R-2        | R-1        | others     | Master     | PhD        | University | P-1              | others     |
| Course-18 | B-5,B-7,B-8 | others     | R-2        | R-1        | others     | Master     | PhD        | University | P-1              | others     |

Restricted courses

(The ones only in Category-1 in Branch)

B: Branch

R: Rank

P: Position

### ➤ Personnel Data:

| Personnel    | Branch   | Rank   | Language<br>Score | Evaluation<br>Score | Awards<br>Score | Punishment<br>Score | Day<br>Point | Graduation | Courses             | Positions<br>Worked | Course<br>Success Status | Months of Service |
|--------------|----------|--------|-------------------|---------------------|-----------------|---------------------|--------------|------------|---------------------|---------------------|--------------------------|-------------------|
| Personnel-1  | Branch-1 | Rank-3 | 67                | 98.36               | 2.26            | 0.00                | 0            | University | Two or More Courses | Position-2          | 79                       | 117               |
| Personnel-2  | Branch-2 | Rank-3 | 81                | 95.84               | 2.36            | 0.00                | 18           | Master     | Two or More Courses | Position-2          | 66                       | 166               |
| Personnel-3  | Branch-4 | Rank-2 | 92                | 99.01               | 2.14            | 0.00                | 0            | Master     | Two or More Courses | Position-3          | 94                       | 48                |
| Personnel-4  | Branch-3 | Rank-4 | 71                | 94.84               | 2.56            | 0.10                | 0            | Master     | One Course          | Position-1          | 87                       | 210               |
| Personnel-5  | Branch-1 | Rank-3 | 92                | 100.00              | 2.11            | 0.00                | 14           | University | No Course           | Position-1          | 61                       | 159               |
| Personnel-6  | Branch-5 | Rank-5 | 91                | 96.96               | 3.84            | 0.16                | 21           | University | No Course           | Position-2          | 93                       | 273               |
| Personnel-7  | Branch-6 | Rank-4 | 78                | 100.00              | 3.21            | 0.00                | 0            | Master     | Two or More Courses | Position-2          | 60                       | 233               |
| Personnel-8  | Branch-1 | Rank-3 | 92                | 98.24               | 1.65            | 0.00                | 4            | University | Two or More Courses | Position-1          | 74                       | 164               |
| Personnel-9  | Branch-6 | Rank-2 | 75                | 100.00              | 2.30            | 0.00                | 0            | Master     | Two or More Courses | Position-1          | 95                       | 49                |
| Personnel-10 | Branch-4 | Rank-5 | 82                | 96.05               | 2.98            | 0.34                | 10           | PhD        | Two or More Courses | Position-3          | 83                       | 271               |

## > Cost of the course:

| Cos       | Costs of Courses (in dollars) |           |     |  |  |  |
|-----------|-------------------------------|-----------|-----|--|--|--|
| Course-1  | 500                           | Course-11 | 400 |  |  |  |
| Course-2  | 500                           | Course-12 | 340 |  |  |  |
| Course-3  | 240                           | Course-13 | 340 |  |  |  |
| Course-4  | 400                           | Course-14 | 340 |  |  |  |
| Course-5  | 320                           | Course-15 | 380 |  |  |  |
| Course-6  | 320                           | Course-16 | 460 |  |  |  |
| Course-7  | 430                           | Course-17 | 300 |  |  |  |
| Course-8  | 240                           | Course-18 | 300 |  |  |  |
| Course-9  | 420                           | Course-19 | 410 |  |  |  |
| Course-10 | 400                           | Course-20 | 390 |  |  |  |

### ➤ Normalized Benefit/Cost Ratios:

|      | C-1   | C-2   | C-3   | C-4   | C-5   |
|------|-------|-------|-------|-------|-------|
| P-1  | 0.340 | 0.340 | 0.677 | 0.499 | 0.468 |
| P-2  | 0.000 | 0.000 | 0.563 | 0.281 | 0.000 |
| P-3  | 0.000 | 0.000 | 0.538 | 0.524 | 0.000 |
| P-4  | 0.000 | 0.000 | 0.566 | 0.339 | 0.000 |
| P-5  | 0.356 | 0.356 | 0.608 | 0.371 | 0.456 |
| P-6  | 0.000 | 0.000 | 0.699 | 0.208 | 0.000 |
| P-7  | 0.000 | 0.000 | 0.809 | 0.366 | 0.000 |
| P-8  | 0.400 | 0.400 | 0.473 | 0.463 | 0.355 |
| P-9  | 0.000 | 0.000 | 0.611 | 0.380 | 0.000 |
| P-10 | 0.000 | 0.000 | 0.332 | 0.391 | 0.000 |

#### > Results:

Maximum Value by Cost = 13.862 Maximum Value by Cost and Personnel = 12.280

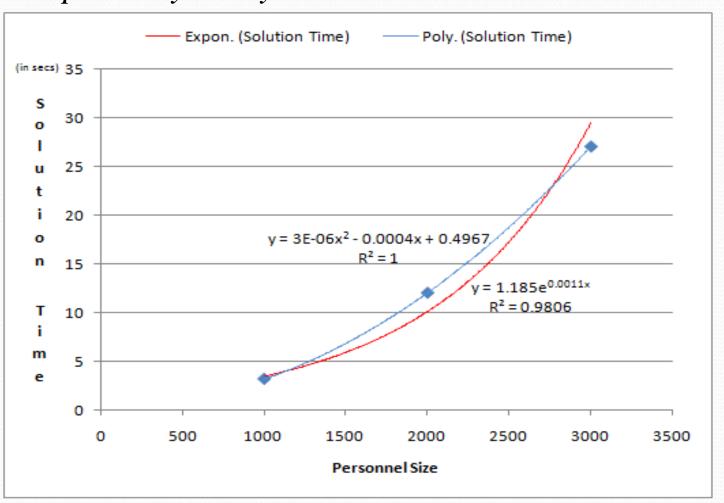
|               | Total<br>Number of<br>Matches | Overall<br>Value | Max.Value<br>by Cost | Max.Value<br>by Cost and<br>Personnel |
|---------------|-------------------------------|------------------|----------------------|---------------------------------------|
| Sub-problem 1 | 20                            | 8.986            | 64.82%               | 73.18%                                |
| Sub-problem 2 | 20                            | 11.933           | 86.08%               | 97.17%                                |

Goodness of the Personnel Pool = 88.59% Goodness of the Model = 97.17%

### ➤ Post-optimality Analysis:

|             |                                          | Pe     | Personnel Size |        |  |
|-------------|------------------------------------------|--------|----------------|--------|--|
| Course Size |                                          | 1000   | 2000           | 3000   |  |
|             | Average Solution Time (CPU time in secs) | 3.181  | 12.057         | 27.083 |  |
| 20          | Goodness of Personnel Pool               | 91.86% | 92.21%         | 92.21% |  |
|             | Goodness of Model                        | 98.13% | 99.12%         | 99.27% |  |
|             | Average Solution Time (CPU time in secs) | 3.176  | 12.011         | 27.049 |  |
| 30          | Goodness of Personnel Pool               | 98.89% | 99.05%         | 99.14% |  |
|             | Goodness of Model                        | 97.57% | 98.45%         | 98.70% |  |
|             | Average Solution Time (CPU time in secs) | 3.161  | 12.015         | 27.053 |  |
| 40          | Goodness of Personnel Pool               | 97.05% | 97.80%         | 97.87% |  |
|             | Goodness of Model                        | 97.23% | 98.14%         | 98.46% |  |

#### ➤ Post-optimality Analysis:



➤ Post-optimality Analysis:

| Personnel Size | Predicted Solution Time (in secs) |
|----------------|-----------------------------------|
| 5000           | 73                                |
| 7500           | 166                               |
| 10000          | 296                               |
| 15000          | 669                               |
| 20000          | 1192                              |

- ➤ We have a good set of personnel for the case study and algorithm works well.
- ➤ We may reevaluate the problem when we do not have a good set of personnel (lower overall value).
- ➤ Personnel size has an effect on solution times. However solution time is still very small even for large sizes of personnel.
- The proposed solution methodology finds maximum number of matches in Sub-Problem(1) and maximum weighted value in Sub-Problem(2).

- The optimal solution is achieved in reasonably short time while the current system takes days for assignments and it also does not look for optimality.
- ➤ GUIs can be created for flexible solutions.
- A new software can be developed for managing all of these tools.
- Course database has to be generated for using this model effectively.
- To see the picture and provide better utilization for Air Force, all the assignments must have done at the same time instead of course by course matching.

- Although we have an optimal solution, it is still going to be an initial solution and decision support for officials unless the whole model and solution methodology are imported to related TURAF instructions.
- ➤ Using this model and solution methodology is going to remarkably decrease the workload of officials.
- This kind of detailed model can make the selection process more objective and reliable which may result with good personnel morale and motivation.

#### > Future Research:

- o Different multi criteria decision analysis methods can be used for the model.
- Different sensitivity or post optimality analysis methods can be implemented to the problem.
- o Faster solution algorithm, computer program, or computer language can be researched.
- o General course and education plans can be structured according to personnel data, which can be predicted by some probabilistic methods, and value model.

# Questions

